

Service request document

Return address:

noax Technologies Corp.
5265 Parkway Plaza Blvd, Suite 110
Charlotte, NC 28217

(recipient state)

Phone: +1 704 992 1606
Fax: +1 704 992 1712
Internet: <http://www.noax.com/en>
E-Mail: hotline@noaxna.com

Product / Type:

Serial number (SN):

Accessories (please list all accessories returned with this equipment):

_____ SN: _____
_____ SN: _____
_____ SN: _____

Description of problem / activities:

General instructions:

1. Please fill out this form completely and attach it outside of the shipping box.
2. For the protection of our team, we politely ask you to please clean the device before sending.
3. Also ship the external power supply.
4. Returned product must be packaged in original form and box.
5. The average repair time is typically 5 working days.
6. A diagnostic fee of \$100.00 USD will be charged if no error is detected or if the repair estimate is rejected.



Best regards
Your noax Service Team

Company stamp

Date, Signature